

## MAJOR CUSTOMERS

### Product Development

Uses Information For Cigarette Modeling;  
Making Brand Changes and to Monitor  
Competitive New Brands.

### New York

Uses Information to Monitor the Market  
Activity of PM's Major Competitors in the  
Domestic Marketplace.

### Leaf

Uses Information to Analyze our Competitors'  
Tobacco Usage, Blend Design, Blend Cost,  
Sourcing of Tobacco, and Their Production  
Processes, and Capacities Related to Tobacco.

### Research Directorate

Request Data Retrieval and/or Analyses of  
Historical Cigarette Information in Response to  
Litigation.

